	1	Owner / Manage	er	Interviewer		Product LD.	
1344 SERGEO	M	ATHEU KAZ	26	Jan ZANADS	-/	CYBEN SOCY /	
		Type of Clea	ning Pe	erformed	-		
		(Circle	_				
General Purpose	10	Brake Cleaning	8	Engine Degreasing	Car	buretor & Fuel Injection	
Degreasing						System Cleaning	
Current Product		Weekly Usage	No. M	lech, Using Product	Test P	roduct Weekly Usage	
BONNE PRANC CLEMES	0 /-2	cares	See	GFO .		caus	
-							
Question				User's Respon	se		
Did it clean sufficiently			-		-		
and the state of t		4ES					
Did you like the delivery ra	te	465					
Did you like the delivery pa	ttern	1000		-			
Oid it dry sufficiently		425					
		465					
Did it adversely effect subst	rates	4.00		18			
metals, plastics, painted sur Did the product have a smel	riaces, etc)	140					
Did it have an objectionable		465		4			
		4ES					
Did it leave an unacceptable Did it have too much foam	residue	NO				A STATE OF THE	
		140				Age - The street	
leaning versus current prod remble, almost as good, as go	duct.	4					
oid you use more volume th	an vour	ALMOST.	45	0000)			
urrent cleaner	Jour	140					
Did it take longer to clean		NO					
oid you like the product		465					
Vould you buy the test prod	Inct	NO					
Vould you buy the test prod	hict for						
ome or personal use		NO	ià.	+			
Vould you buy your current	product	1110					
or home or personal use	1 .	465					
Vould you switch to the test if less expensive, if more e	product	255.1					
	xpensive	NO					
could you clean adequately				50			

Date	User		Owner / Manage	T	Interviewer		Product LD.
2/3/100	Serge	M	ATHEW KAZ	C !	Jan Zavas	-	CYBEN SOCK
	- Control of the Cont		Type of Clear	ing Pe	erformed		
			(Circle (One O	nly)		
	eral Purpose legreasing		Brake Cleaning		Engine Degreasing	Car	buretor & Fuel Injecti System Cleaning
Curr	ent Product	Current V	Weekly Usage	No. N	fech, Using Product	Test P	roduct Weekly Usas
Board	BRANG CLEANING	1-2			GFO	C	CAUS
				1-4-	Br.C	12	(Au)
	Question				User's Respon	se	
Did it clear	n sufficiently		14.0	-			
Did von til	te the delivery rate		45				
			465				
	te the delivery patr	tern	425				
Did it dry	sufficiently		465				
Did it adve	rsely effect substr	ates	700		-		
(metals, pla	astics, painted surf	aces, etc)	KO		104		
Did the pro	duct have a smell		465		- 1/2 TA	_	
Did it have	an objectionable	odor	YES	-			
	an unacceptable						
	too much foam		NO				
	ersus current produ		140				The state of
(Terrible, ab	most as good, as goo	nd better)	11		C		
Did you us	e more volume tha	n vour	ALMOST 4		20013		
current cles	ener	,,,,,	NO		4		
Did it take	longer to clean		NO				
	e the product		465				
Would you	buy the test produ	ict	NO				
Would you	buy the test produ	ct for	740				
home or pe	rsonal use		NO				
Would you	buy your current	product					
for home or	r personal use		465				
Would you	switch to the test;	product					
if less expe	ensive, if more ex	pensive)	NO				
Coma you	clean adequately if	you had			No. 1 to 1	market of	1 10
Would you if less expe	switch to the test pensive, if more exclean adequately if product	pensive) fyou had	NO ON SUCC		GES ON CL		zula

Type of Clean (Circle Caroling) ekty Usage	ning Perform One Only)	ne Degreasing	Carburetor & Fuel Injecti System Cleaning Test Product Weekly Usag
Circle (Circle Cleaning)	One Only) Engi	ne Degreasing	System Cleaning
Circle (Circle Cleaning)	One Only) Engi	ne Degreasing	System Cleaning
eldy Usage	No. Mech. U	sing Product	System Cleaning
		The second secon	Total Date of the Control of the Con
		The second secon	
			-5-C445
	Us	er's Respons	se
· s- c		1270	
1,72,772			
1000			
X constant	1100	15.	
ies		7/4	
NO			
NO		200	
MALOUT.	49 G001	5.	
	3.		
NO.			
465			
NO			
t den			
YO	-		
1Ca			
67			
10			
	ALANOST 40 NO. 465	165 165 165 165 165 165 160 160 160 165 160 165	165 165 165 165 165 165 NO 160 160 NO 165 NO

Date	User		Owner / Mana	ger	Interviewer		Product LD.
1/31/04 .	SERCEO,	MAT	HOW KAZI		TOUR ZAVAD	EL	CYBER STA 11
			Type of Cle	anina Parf	hause		
77119711				One Only			
	eral Purpose	I	rake Cleaning		Lagine Degreasing	Car	buretor & Fuel Injectic
- I	Degreasing)				0		System Cleaning
Carr	ent Product	Current V	Veckly Usage	No. Mec	L. Using Product	Test D	roduct Weekly Usage
WAK B	MIKE BANK	1-20		SCRE		5-4	CAN S
						0.00	AN)
	Question				User's Respon	se	
Did it clear	n sufficiently						
	- salitoremy		4ES				
Did you lik	te the delivery rate		1000				
Did von lik	te the delivery patr	torn	469	-			
		ICILI	465				
Did it dry s	sufficiently		465				
Did it adve	rsely effect substra	ates				_	
metals, pla	astics, painted surf	aces, etc)	NO		35		
	duct have a smell	State Man	465				
	an objectionable		YES				
Did it leave	an unacceptable	residue	NO				
Did it have	too much foam		NO				
Cleaning ve	ersus current produ	act.				_	
Terrible, ali	most as good, as goo	od, better)	ALMOST A	S GOO	0		
on you use	e more volume tha	n your		1111111			
	longer to clean		NO		1	1000	
	e the product	_	965				
	buy the test produ	-	465				
Would you	buy the test produ	ot for	NO DE	D.ST 67	K. THE SU	GL.L	
ome or po	rsonal use	CA TOT	NO				
Would you	buy your current	roduct	740		1		
or home or	personal use		465				
Would you	switch to the test ;	product			12.7. 7.		
if less expe	ensive, if more ex	pensive)	NO				
only the tes	clean adequately if	you had	0//2				
lser Comm	ents	Exerción			YES ON CO		

Date	User		Owner / Manage	r	Interviewer	Produ	ct LD.	
13/04	HOUNRO		AMO TERG	T	1 ZAVADA			
		-111	Type of Clean	ing Perform	ed			
-			(Circle C		• 12			
G	Degreasing	Q.	Kralif Changing	Engin	e Degreasing	Carburctor & Fe System Cle	el Inject	
Cm	rent Product	Current	Weekly Usage	No. Mech. Us	ing Product	Test Product Wee	lela II-a	
BC	BRAKLEEN	10	-cares	HUARI	2	G-CANS	My Usas	
	Question			Ties	r's Respon	Andrew State Control		
Did h I	OT 1			034	1 S Kespon	se		
Did it cle	an sufficiently		INE					
Did you I	ike the delivery rat	¢	465					
Did you I	ike the delivery pa	tern	4ES					
A Control of the Cont	sufficiently		465					
			YES					
metals o	ersely effect substi lastics, painted sur	rates	· les	100	1/3/1			
Did the pr	oduct have a smell	laces, etc)	NO					
	e an objectionable		NO					
	e an unacceptable			-				
	e too much foam		NO					
leaning '	versus current prod	uct	140					
Terrible, a	lmost as good, as go	od better)	ALMOST A	S GOOD	1307 A	Propert		
urrent cle	se more volume the	an your	CH450724	1	100	TOTAL		
	longer to clean		NO					
	ke the product		465					
	buy the test produ	act	NO					
ould you	buy the test produ	et for	NO					
ome or p	ersonal use		NO				-	
Vould you	buy your current	product						
or home o	r personal use		465					
Could you	switch to the test	product						
ould won	casive, if more ex clean adequately i	pensive)	NO					
uly the te	st product	you had	465					
CCCA/	My CUT 1	RCAS	5° - 03	L AS	well	AS CORI	ecy .	
anager C	omments							

Date	User		Owner / Manage			Product LD.		
8/13/04 1	CHARD	SA	NO TTRE	Jay ZNA	ATT	CUPER SEX IZ		
			Type of Clear	ing Performed				
	eral Purpose	T	Circle Cleaning	Engine Degreasing	10	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
De	egreasing	_		Engine Degreasing	Cai	burctor & Fuel Injection System Cleaning		
	ent Product	Current V	Weekly Usage	No. Mech. Using Product	T T			
200 2000			cars	HOW MRD	lest P	roduct Weekly Usage		
	_				1.10			
	Question			User's Respe	onse			
Did it clean	sufficiently		7.					
F1			905					
-	e the delivery rate		465	12 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -				
Did you like	e the delivery pat	tern	465					
Did it dry st	afficiently		465					
Did it adver	sely effect substr	ates	765					
(metals, plan	stics, painted sur	faces, etc)	NO					
Did the prod	luct have a smell		NO					
	an objectionable		NO					
	an unacceptable	residue	NO					
	too much foam		NO					
Cleaning ve	rsus current prod	uct.	State of the state					
Did you was	ost as good, as go	od, better)	ALMOST AS	GOOD BOT DE	TEREN	7		
current clear	more volume the	in your	The state of the s	SCHOOL CAND DATE OF THE STATE O				
	onger to clean		405					
	the product		465					
	buy the test produ	ict	NO					
Would you b	ouy the test produ	ct for	NO					
ome or per	sonal use		NO					
Would you b	ouy your current	product	1					
or home or	personal use		455					
Would you s	switch to the test	product						
II less exper	nsive, if more ex	pensive)	NO					
ould you c	lean adequately in	you had	le -	-				
mly the test	product		465					
User Comme			A CONTRACTOR			0128011		
211	A CONTRACTOR A CO	17.	MAI	AT CIANGED.	1	CUAS S GERSTAN		

Date	User		Owner / Manage	r	Interviewer	-11-11	Product LD.
12/04	TOM	66	Ca Maraga	y je	Fre ZAULDER	_	CHER STAN
							700
			Type of Clear				
(0	eneral Purpose		Brake Cleaning	One Or			
	Degreasing		STARE Cleaning		Engine Degreasing	Car	buretor & Fuel Inject System Cleaning
	rrent Product	Current	Weekly Usage	No. M	ech. Using Product	Test D	roduct Weekly Usag
CRC-C	ARG	24-04	IS SHOP INTO		-MECH	6-0	A. C
		100			7	100	W.
	Question				User's Respon	se	
Did it cle	an sufficiently	117	100000000000000000000000000000000000000				
			4ES				
Did you	like the delivery ra	ite	465				
Did von	like the delivery pa	attern	All	~~			
		accent	9ES				1
Did it dr	y sufficiently		465				
Did it ad	versely effect subs	trates	765				
(metals,	plastics, painted su	rfaces, etc)	NO				
Did the p	roduct have a sme	11	465				
Did it ha	ve an objectionable	odor	NO				
	ve an unacceptable			-	1		
	ve too much foam		W.ED	TO A	TUSE OF WAT	CR	
	versus current pro	duct	NO				
(Terrible,	almost as good, as g	ood, better)	ALMOST AS	1	DO TOR AS	-	~
Did you	use more volume th	ian your	ACACCO FOR	- 670	DU, AS	600	
current c			NO				
Did it tak	e longer to clean		NO				
	like the product		YES IT an	-s a	ć.		
Would ye	ou buy the test proc	luct	NO		,		
Would yo	ou buy the test prod	luct for					
Would an	personal use		NO	-			
for home	ou buy your curren or personal use	t product	ucc				1100
Would ve	on switch to the tes	t product	465				
if less ex	pensive, if more	expensive)	NO				
Could yo	u clean adequately	if you had	710				
only the t	est product	7	PROBABLY O	20.25	TAKE ADDED		1.00
200000000		S Dre			R CLEANET		

Date	User		Owner / Manag	er	Interviewer	Product LD.
114/01	BCNE	E	NARDO			CYBUR SOLV //
			Type of Clea	The second second second	rmed	
G	Degreasing		Brake Cleaning	One Only)	gine Degressing	Carburctor & Fuel Injection System Cleaning
Cı	rrent Product	Current V	Weekly Usage	No Mark	Using Product	Test Deed at W. 12 W
	vsays	12-0		BENE		Test Product Weekly Usage
	Question			ī	Jser's Respon	ea ou
Did it cle	an sufficiently		ues		-	
Did you	like the delivery n	ate	465			
Did you	like the delivery p	attern	465			
Did it dry sufficiently			465			
Did it ad	versely effect subs plastics, painted su	trates	NO		2	
	roduct have a sme		NO			
Did it ha	ve an objectionabl	e odor	NO			
Did it les	we an unacceptabl	e residue	NO		-	
	ve too much foam		NO			
Terrible,	versus current pro almost as good, as s	(ood, better)	ALMOST	AS GOO	· ·	
Did you carrent c	use more volume t	han your	NO	7.5 27.7		
Did it tal	te longer to clean		NO			
	like the product		4CS WAS	nK.		
Would y	on buy the test pro	duct	NO	and the same of th		
nome or	on buy the test pro personal use		40	31		
for home	on buy your current or personal use		4ES			
if less er	on switch to the tex epensive, if more	expensive)	NO			
Could yo	u clean adequately test product	if you had	465			
User Con	enents ERS CORA	CST BI	DAKE CLE	lar R		

Date	User	77	Owner / Manage	r	Interviewer		Product LD.	
8/2/04	ESMAT		WARDO		W ZAVADE		CHISER SILY Z.	
				-		-		
			Type of Clear		med			
Gen	eral Purpose		Brake Cleaning	One Only)	gine Degreasing			
	Degreasing				Stile Degreasing	Ca	rberetor & Fuel Injection System Cleaning	
	ent Product	Current '	Weekly Usage	No. Mech.	Using Product	Test I	roduct Weekly Usage	
cloursen	s Blone air		le cares	CSC		3	CANES	
	Question			τ	ser's Respon	ee		
Did it clear	n sufficiently							
	-		1465					
Did you lil	ke the delivery ra	te						
Did you lil	ke the delivery pa	ittem	465	- 2/-		-		
	sufficiently	10000	46S					
			465					
(metals, nle	ascly effect substastics, painted su	rates	NO.			1111		
Did the pro	duct have a smel	I accs, etc)						
Did it have	an objectionable	odor	NO					
Did it leave	e an unacceptable	residue	40					
Did it have	too much foam		NO	_				
	ersus current pro	duct	NO					
(Terrible, al:	most as good, as gr	ood better)	AS GOOD					
Did you us	e more volume ti	an your	5000					
current clea	aner		NO					
	longer to clean		NO					
	te the product	-	465					
Would	buy the test prod	luct	465					
nome or ne	buy the test produces	met for	965					
Would you	buy your current	product	76.5					
for home of	r personal use		465					
Would you	switch to the tes	t product	100					
if less exp	ensive, if more e	xpensive)	NO					
Could you	clean adequately	if you had	Company of the Company					
only the tes	st product	-	465					
User Comm	ents							
		-						
		177				_		
Manager C								

Current Product Current Weekly Usage No. Mech. Using Product Current Weekly Usage No. Mech. Using Product No. Mech. Using Prod	Date	User		Owner / Manage	r	Interviewer	•	Product LD.
General Purpose Degreasing Brake Cleaning Brake Brakes Cleaning Brakes	13/24	VALEGUE	E1	LUARDO.	ON ZAUGO	N ZAUGOTE		
General Purpose Depreasing Brake Cleaning Brake Brake Cleaning Bra				Type of Clean	ning Perfe	rmed	_	
General Purpose Degressing Current Weekly Usage Current Product Current Weekly Usage No. Mech. Using Product Current Weekly Usage Very Start Product Very Start								
Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently God it daversely effect substrates (metals, plastics, painted surface, etc) Did it adversely effect substrates (metals, plastics, painted surface, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your aurrent cleaner Did you buy the test product Would you buy the test product Would you buy the test product for tome or personal use Would you switch to the test product if less expensive, if more expensive) Coull you clean adequately if you had only the test product YES Would you switch to the test product if less expensive, if more expensive) Jest Comments	Go		(Carburetor & Fuel Injection System Cleaning
Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently God it dry sufficiently God it have an objectionable odor Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you buy the test product Would you buy the test product Would you buy the test product for tome or personal use Would you buy which to the test product if less expensive) Would you switch to the test product if less expensive if more expensive of the product	Cun	reat Product	Current	Weekly Usana	No Mool	This Poster	100	
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Ges Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Fee Supersive, if more expensive) Could you clean adequately if you had only the test product West Comments	CAMSO es CL	HANGE MART		The latest terminal t	A STATE OF THE PARTY OF			
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Ges Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product for longe or personal use Would you clean adequately if you had only the test product Ges User Comments		Ouestion		1		Hear's Dasnay	200	
Did you like the delivery rate 965 Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for tome or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had and the test product See Comments	Walter					Osci s Respon	150	
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product If less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments		1000		465				
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Wese Comments				The state of the s				440
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy vour current product Would you buy vour current product Would you buy vour current product Would you switch to the test product If less expensive, if more expensive) Could you clean adequately if you had and the test product West Comments	Did you l	ike the delivery pa	ttern					
(metals, plastics, painted surfaces, etc.) Did the product have a smell NC Did it have an objectionable odor NC Did it leave an unacceptable residue NC Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NC Did you like the product Would you buy the test product Would you buy the test product for tome or personal use Would you buy your current product Of less expensive, if more expensive) Could you clean adequately if you had and the test product User Comments	Did it dry sufficiently			465				
Did the product have a smell Did it have an objectionable odor AC Did it leave an unacceptable residue AC Did it leave an unacceptable residue AC Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean AC Did you like the product Would you buy the test product Would you buy the test product for nome or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had only the test product See Comments	Did it adv	crsely effect subst	rates	0.0000000000000000000000000000000000000				
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for nome or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had only the test product Wese Comments	(metals, p	lastics, painted sur	faces, etc)					
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product iff less expensive, if more expensive) Could you clean adequately if you had only the test product 965 User Comments				-				
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product iff less expensive, if more expensive) Could you clean adequately if you had only the test product 965 User Comments				NO	-27			
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (If less expensive, if more expensive) Could you clean adequately if you had only the test product (Itself comments)			residue	NO				
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES User Comments		and the same of th		NO				
Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product If less expensive, if more expensive) Could you clean adequately if you had only the test product See Comments	Cleaning	versus current pro-	duct.					
Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive), if more expensive) Could you clean adequately if you had only the test product West Comments	Did war	imost as good, as g	ood, better)	BOTTER				
Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product fif less expensive, if more expensive) Could you clean adequately if you had only the test product West Comments			an your	47900				
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product Ould you clean adequately if you had only the test product Wes Wes Wes Wes Wes Wes Wes We								
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments								
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments				405		and the same		
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments	Would yo	u buy the test proc	uct	465			- 7	
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments	Would yo	u buy the test prod	uct for	555 Sept.				
For home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments				465				
Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product See Comments	would yo	u buy your current	product			The second second		
Could you clean adequately if you had only the test product User Comments	Would a	or personal use	-	NO				
Could you clean adequately if you had only the test product User Comments	жоша уо	switch to the tes	product				100	
User Comments	Tould way	ocnsive, il more e	xpensive)	IF 1155 6	- A: w51	JE		
			ii you nad	465				
			C Souv	77 OVER	CORRE	ST BRAKE	a	EAN ER

-		-	wner / Manager	4 14	Interviewer	Product I.D.			
1/13/01	ALTCROME	COL	MRDO	PANADI	PANADTE CHECK				
			Type of Cleani	na Doufe					
	- 11-		(Circle O		co.				
(G	eneral Purpose	Bi	Brake Cleaning Engine Degreasing Carburetor & Fue						
	Degreasing						System Cleaning		
Cu	rrent Product		eekly Usage	No. Mech. Us	ing Product	Test Pro	duct Weekly Usage		
SHASO	WISPIEL PART	15-cm	Such wase	ACTEROS	16		CANS		
	Overtion			**					
	Question			Us	er's Respon	e			
Did it cle	an sufficiently		465						
Did you	like the delivery rate				-				
Did you	like the delivery patt	ern	465 465						
Did it dry	sufficiently		46.5						
Did it ad (metals,)	versely effect substra plastics, painted surf	ates aces, etc)	NO						
Did the p	roduct have a smell	- 7 N	NO						
Did it ha	ve an objectionable o	odor	MO						
	ve an unacceptable i	residue	NO						
Did it ha	ve too much foam		NO						
(Terrible,	versus current produ almost as good, as goo	d, better)	ALMOST AS	6000					
current cl		n your	ΝÖ						
	e longer to clean		NO						
	ike the product		465		- 71				
Would ye	on buy the test produ	ict	465	21-21-32					
Would yo	on buy the test produ	ct for	10.00						
Would w	personal use		465						
for home	ou buy your current p or personal use	product	WE						
Would w	ou switch to the test	product	465						
(if less ex	pensive, if more ex	product pancina)	Andres						
Could yo	u clean adequately it est product	you had	<u>Migge te i</u> YES	JERY LO	us Cast		-		
User Con		Alayor	Section 1	101 45	6000	45	13,84KC		
anager	Comments								

Date	User		Owner / Manage	1305	Interviewer		Product I.D.	
8/2/04	EXRIGUE	6	6774	J	Jou Z		CHECK SAW Z	
100							700 7	
			Type of Clean	ning Perfor One Only)	med			
70	eneral Purpose	B	rake Cleaning		gine Degreasing	I Coul		
	Degreasing			1	gue regressing	Cart	suretor & Fuel Inject System Geaning	
	rrent Product	Current V	Veekly Usage	No. Mech.	Using Product	Test Pr	educt Weekly Usa	
ATS ;	PHAGE CLEAN	3-0	HYS			2.	Chis	
	Question			τ	ser's Respon	se e		
Did it cl	can sufficiently	_				1022		
			965					
Did you	like the delivery rat	e	465			_		
Did you	like the delivery pa	ttem	110000000000000000000000000000000000000					
Did it dr	y sufficiently	_	465	_	-			
	versely effect subst		465					
(metals	plastics, painted sur	faces etc)	NO.					
Did the	product have a smel	laces, cicy	NO		_			
	we an objectionable		No					
	ave an unacceptable		NO					
Did it ha	we too much foam		40					
Cleaning	versus current prod	luct.	740	***				
(Terrible,	almost as good, as ec	od, better)	AS GOOD					
Did you	use more volume th	an your	14 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -					
Did it to	c longer to clean		NO				11	
	like the product		NO		4			
	ou buy the test prod	wad	465					
Would v	ou buy the test prod	not for	465					
home or	personal use	nct for	465					
Would y	ou buy your current	product						
for home	or personal use	•	4ES					
Would y	on switch to the test	product	MIN.					
Could w	xpensive, if more e	xpensive)	MyBE.					
only the	ou clean adequately test product	if you had	YES			31-0		
User Cor	uments KED ZETKA	THAN	L BED CO	BER S	erc.V			
					1172-7-1			
	Comments							

Date User		, (Owner / Manager		Interviewer	Product LD	
3/5/04	BEN	GE	74	1.7	Jon Z		
7	TACT.			1 0	707	VOVBS!	2 SEV Z
			Type of Cle	aning Perf	ormed		
_/				One Only			
(G	eneral Purpose Degreasing	В	rake Cleaning		Engine Degreasing	Carburetor System	& Foel Injection Cleaning
Cu	rrent Product	Current V	Veekly Usage	No Mar	h. Using Product	Total Post of	M. 11 E
AMBLE AND	INDISTRIA- SUPPLE	7 2-CA		110.7400	/	Test Product	Weekly Usage
- FA-VOLL	- C-L-0-4					2-0474	3
	Question				User's Respon	se	
Did it cle	an sufficiently						
Ju ii cit	an authorniny		465				
Did you	like the delivery ra	ite				-	
	like the delivery pa		465				
	The state of the s	attem	465				
Did it dr	y sufficiently		YES				
Did it ad	versely effect subs	trates					
(metals,)	plastics, painted su	rfaces, etc)	NO.				
Did the product have a smell		NO			- 177		
Did it have an objectionable odor			NO				
Did it les	ive an unacceptabl	e residue	NO		100000000000000000000000000000000000000		
Did it ha	ve too much foam		NO			1100	
Cleaning	versus current pro	duct.	- 33	12012-01			
(Terrible,	almost as good, as g	good, better)	A5 600	0			
	use more volume t	han your	110				
Did it to			NO				
	te longer to clean like the product		NO				
	ou buy the test pro	dust	465				
	ou buy the test pro		465				
	personal use	dict for	965				
	ou buy your currer	nt product				Zi-y-	-
for home	or personal use		465				
Would y	ou switch to the te	st product					
(if less c	xpensive, if more	expensive)	ANT FUN	CG 741	T PECTSTON	<i>r</i>	
	ou clean adequately test product	if you had	465		7.2-4-		
User Cor	uments						
Manager	Comments						

Date	TTorre		0 121	The 18	00		7	
	User (Owner / Manag	er	Interviewer		Product LD.	
R. CERVANTES C			C714	day	ZAVA	OTI C	CYBER SXX !	
			Type of Clea	ning Perform	ed			
15				One Only)	Contract of the Contract of th			
	neral Purpose) Degreasing	1 (Brake Cleaning	Engin	e Degreasing	Carber	etor & Fuel Injection estem Cleaning	
Cur	rent Product	Current	Weekly Usage	No. Mech. Us	ing Product	Test Prod	act Weekly Usage	
PRAIL	CLEAN COAPLY	2-4	CANS	ROFOGT		1-CA		
			Name of the last o			1	Δ/	
	Question			Use	r's Respon	ise		
Did it cles	an sufficiently		46S					
	ike the delivery rate			TEHRA DE	0			
	ike the delivery pat	tem	465	1	Car Carlo	12000	BE BETE	
Did it dry	sufficiently		NO. DRI	75 73	2000			
Did it adv	ersely effect substr	ates	The state of the s	10	SEGUL T			
(metals, p	lastics, painted sur	faces, etc)	NO					
	oduct have a smell		NO					
Did it hav	e an objectionable	odor	NO					
Did it leav	ve an unacceptable	residue	NO					
Did it hav	e too much foam		NO					
Cleaning	versus current prod	uct.	- 1					
Did von n	lmost as good, as go	od, better)	NOT TERRY	Bil.	-			
current cle	se more volume the	m your	00	W luce				
	longer to clean		PROBABL	4/4ES				
	ke the product		465	-				
	n buy the test produ		NO					
World	u buy the test produ	ict	NO	1000	111111111111111111111111111111111111111			
	ersonal use	ict for	* 10	62				
	u buy your current	product	No					
for home	or personal use	product	YES					
Would vo	u switch to the test	product	763		-			
if less ex	pensive, if more ex	nencive)	NO					
Could you	clean adequately i	f von had	110			_		
only the to	est product	. you man	465 R.	T BOULK	-NE	Mase	1000	
User Com	ted on f	rout.	end spin	lle Clea	- A	mass of	rease and	
	Comments							

Date User		Owner / Manager	Interviewer	Product LD.		
2/31/04	MISO	GE714	Jay Z	CYBER SKY (1		
		Type of Clean (Circle O				
General Purpose Degreasing		Brake Cleaning	Engine Degressing	Carburetor & Fuel Injection System Cleaning		
Cu	rrent Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage		
	20011 0	2-3 CANS	NOTO	2 CANS		

Question	User's Response
Did it clean sufficiently	45
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	465
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	MAUDE A GETTLE, HARD TO TELL
Did it take longer to clean	NO
Did you like the product	465
Would you buy the test product	469
Would you buy the test product for home or personal use	465
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	Alia NGGO MAGG TEST MA
Could you clean adequately if you had only the test product	NO, NECO MORE TESTING

User Comments			
OSED ON BRA	NICE REPATR E	CAGASE 2-OF	(701
PACINI BRAKE	OF BUSH WOULT	DE GENERY A.A.	Base-
NOTE: DEDNIT 13	oak very well u	NITTE THE CAN A	MS SHAKEN
Manager Comments			

JoHOY MOJO	G	1				Product LD
		6779	100	CON Z		CHRICK SOLL
	M 81 - 1			NA PORTO ANTO ANTO ANTO ANTO ANTO ANTO ANTO AN		CHOCK SCES
		Type of Clea				
General Purpose		rake Cleaning	One Only			
Degressing	<u> </u>	Tane Cleaning		Engine Degressing	Carl	System Cleaning
Current Product	0	W	7			**************************************
ATS BRAKE CLEAN	2-3	Veckly Usage		h. Using Product	Test Pr	oduct Weekly Usa
TES PARCE CLEAN	02 - 3 C	445	M	000	13	CANS
Question				User's Respon	100	
				oser s respon	iac	
Did it clean sufficiently		lire				
Did you like the delivery rate		4ES				
CONTRACTOR STATE OF STATE OF		465				
Did you like the delivery patt	an an	465				
Did it dry sufficiently		465				
Did it adversely effect substra	taa	9E5				
metals, plastics, painted surf	ices etc)	NO		3.		
Oid the product have a smell	icos, cec)	465				
Did it have an objectionable o	NO		•	_		
Did it leave an unacceptable r		NO	2007	-		
Did it have too much foam						
Icaning versus current produ	ct	40				
Terrible, almost as good, as goo	d better)	ALMOST ,	45 GA	(2)		
Did you use more volume that	your	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1-1-1-1			
arrent cleaner		NO, Coxx	DNOT T	TELL		
Did it take longer to clean		NÓ	Service Window	CHARLES TO THE STATE OF THE STA		
Did you like the product		465				
Would you buy the test produ	zt z	485				
Would you buy the test produ	t for					
ome or personal use		465	it.			
Would you buy your current p	roduct	1				
or home or personal use		465			17	
Would you switch to the test p	roduct	: 44-				
if less expensive, if more exp Could you clean adequately if	ensive	NO, arri	D MEGA	MEET	E5717	16
	you nad	4ES,		90		

Manager Comments

Date User			wner / Manage	r	Interviewer		Product LD.	
7/1/04	11/04 KEN ME		i Howker	FON	ZAVAD	TC	2596 504/4068	
			Type of Clear	the state of the s	ed			
G	neral Purpose	R	rake Cleaning	One Only)	e Degrensing	10	America C. P 17. *	
	Degreasing		THE CHARLES	Lingia	re negrenang		System Cleaning	
Cui	rent Product	Current V	Veekly Usage	No. Mech. Us	ing Product	Test	Product Weekly Usage	
				KENI	ONLY	2.	CMS	
	Question			Use	er's Respon	ise		
Did it als	an sufficiently							
			465					
Did you l	ike the delivery n	ate	965					
Did you l	ike the delivery p	attern	465					
Did it dry	sufficiently		465		200			
Did it adv	versely effect sub	strates						
(metals, p	plastics, painted st	urfaces, etc)	N6					
Did the p	roduct have a sme	ell	YES					
Did it hav	ve an objectionable	e odor	NO					
Did it lea	ve an unacceptab	le residue	NO					
	ve too much foam		NO					
Cleaning	versus current pro	oduct.	1 AC			-		
(Terrible,	almost as good, as	good, better)	45 GOOD	OR BE	TTER			
	ise more volume	than your	Carried S					
current cl			NO					
	c longer to clean		NO		The second			
Did you!	like the product		465					
Would yo	ou buy the test pro	duct	465					
Would yo	ou buy the test pro	duct for					+	
home or	personal use		ges .					
Would yo	ou buy your curre	nt product	S. S					
	or personal use		465		-			
	ou switch to the te		No. 145 1140		355			
(if less er	pensive, if more	expensive)	DON'T MAK	E 7440	SECRETURE,			
	u clean adequatel	y if you had	The second secon	See as a second				
only the	test product	****	445			_		
User Con	was good	ouers	Of botter	de cer	unt A	g c	leaver	
		1,2,10,20						

Date	User	1 (Owner / Manag	er		nterviewer		Product I.D.
distort For MTIES		130	in Russe		For	ZAVADI	2	1596 5097 1CERC For COD
	_							250 2476
			Type of Clea					
Gener	ral Purpose	P	(Circle	One On		Degreasing	-	
	greasing	1	Tank Citabing		Lugine	Activersing	Car	buretor & Fuel Injecti System Cleaning
Curre	ot Product	Current V	Veekly Usage	No Me	ech Heim	Product	Total D	
Carlo Lineary			·	144	cui Usin	E K LOUBCL		roduct Weekly Usag
							-	CAN
	Question				User	's Respon	se	
Did it clean	sufficiently							
D'1 11			HO					
	the delivery rate		465					
Did you like	the delivery patt	em	465					
Did it dry su	officiently		NO		14			
Did it advers	sely effect substra	ates					-	
(metals, plas	stics, painted surf	aces, etc)	NO.					
	luct have a smell		NO		***			
	m objectionable o		NO					
	an unacceptable i	esidue	## 4ES	020	4			
	oo much foam		NO					
Cleaning ver	esus current produ ost as good, as goo	ict.		/.	0	1		
Did you use	more volume tha	n vour	TECRIBLE (SEE	156400	(U)		
current clean	ICE	,,,,,,	965					
Did it take lo	onger to clean		985		7		-	
	the product		NO					_
Would you b	ouy the test produ	ct	40	11.60				
would you b nome or pers	ouy the test produ	ct for	NO.	_				
Would you b	ony your current p	moduct	140				-	
for home or	personal use		45					
Would you s	witch to the test r	product					_	
if less exper	isive, if more ex	nensive)	NO					
only the test	can adequately if product	you had	NO					
Jser Comme	RTS WASHE	R FOR	Alson ST 1	CC	LAN	J. 16	Heart.	ree Den
	ENSIGHT SO T SOBJEACE			THE	- 75	ST Penn	N'T	7-62

Date User			Owner / Manager		Interviewer		Product LD
13701	37/01 BRIMI Jo		may Russel	4 Jan	ZAVADO	-6	35%54/1287
		_	Town of Class	- D C			
			Type of Clean (Circle C	ing Pertorm	ed		
G	eneral Purpose	T	rake Cleaning		e Degressing	T C	
	Degreasing				- Greene		System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. Mech. Us	ing Product	Test	Product Weekly Usa
_				BATTER		ي.	CANS
	Question			Use	r's Respon		
Did it cle	an sufficiently				тоторон	-	
- TE CIC	an surredenity		4ES				1
Did you l	like the delivery ra	te	YES				
Did you	like the delivery pa	ittern	465				
Did it dry	sufficiently		465	-			
Did it ad	versely effect subs	trates	765				
(metals, plastics, painted surfaces, etc)			NO .				
Did the product have a smell			46.5				
Did it have an objectionable odor			NO				
Did it leave an unacceptable residue			NO				
Did it hav	e too much foam		NO			_	
Cleaning	versus current pro	duct	7,0				
(Terrible,	almost as good, as e	ood better)	ALMOST AS	6000	OK		
Did you i	ise more volume t	nam your	CC 22-25				
Current cl	eaner		NO				
Did you 1	e longer to clean ike the product		NO				
			4CS, OK				
Would see	ou buy the test produced buy the test produc	luct	NO				
bome or r	personal use	luct for	. 100				
Would vo	u buy your curren	product	NO				
for home	or personal use		465				
Would yo	u switch to the tes	t product	700				
If less ex	pensive, if more e	xnensive)	NO				
Could you	clean adequately	if you had	465.				
Jser Com	and the second second						
	Comments		-				

Date	User		Owner / Manager		Interviewer		Product LD.
5/32	BAFIK	112	arthew	Jon	TAVADI	4 21	1752
			Type of Clean	ing Perform	ed		
			(Circle O	ne Only)			
	Degressing	I	Brake Cleaning	Engin	e Degreasing		tor & Fuel Injection stem Cleaning
Cur	rent Product	Current V	Weekly Usage	No. Mech. Us	ing Product	Test Produ	ect Weekly Usage
Earl Bfo	Ke Cierre		-			2001	er recent charge
	Question			Use	er's Respons	e	
Did it clea	n sufficiently						
	- same and		965				
Did you li	ke the delivery ra	te	465				
Did you li	ke the delivery pa	ttern	465				
Did it dry	sufficiently		465				
Did it adv	ersely effect subst	rates	765				
metals, plastics, painted surfaces, etc)		NO					
	Did the product have a smell		YES				
	c an objectionable		465				
THE RESERVE OF THE PERSON NAMED IN	e an unacceptable	residue	NO				
	e too much foam		NO				
	ersus current pro-						
	lmost as good, as go se more volume th		TERRIBLE, O	UGROPRAY.			
current cle		an your	965				
Did it take	longer to clean		965				
Did you li	ke the product		NO				-
Would you	buy the test prod	luct	NO				
Would you	buy the test proc	luct for	100000				
	ersonal use	an seeding	NO				
	buy your current	product	465				
	or personal use a switch to the tes	nraduat	16.2				
if less ext	ensive, if more e	xpensive)	NO				
	clean adequately		1,60				
mly the te	st product		NO				
Jser Comi Ovcor USE	Uthanio O	One, M	IST HANGES	TAG 7	HE ATR	Cour	B NOT